

# Raise Your Expectations

SHUTTLES • EV INFRASTRUCTURE • TRANSPORTATION SERVICES

Don't accept the status quo. Hallcon has elevated the standard for transportation excellence with exceptional performance, game-changing analytics, and unparalleled Electric Vehicle (EV) expertise.



## Expect More From Your Transportation Partner.

Most transportation is outdated. Inefficient. Low Value. It's been done the same way for years.

Hallcon has changed the game. We've redefined what you should expect from your transportation partner.

Driven by engineering-minded leadership and people who have a passion for pushing the boundaries of what's possible, we have pioneered new approaches that bring more value to our clients' transportation programs.

#### **Redefine Your Rider Experience**

With predictive analytics, we proactively solve any potential customer service issues before they affect your riders. By integrating rider feedback with real-time operations data, we can identify areas of improvement throughout your transportation network, producing invaluable insights for growing your program, optimizing your service, and lowering your costs.

#### **Exceed Your Performance Standards**

Our cutting-edge analytics and deep industry expertise allow us to deliver unparalleled performance enhancements, significant cost savings, and valuable insights that set us apart from every other provider. We're not just meeting expectations; we're redefining them while challenging you to expect more from your transportation partners. Our dedication to excellence is more than a promise — it's demonstrated by our proven success in exceeding performance standards across customer service, safety, cleanliness, operational efficiency, and cost management.



#### **Reduce Costs with Al-Driven Insights**

We bring visibility to key improvement opportunities.

Through cutting-edge technology integration, we're able to drive down costs for our clients and raise satisfaction for riders. We leverage data analytics and artificial intelligence to solve challenging problems while enabling cost-effective, high-quality service.

#### **Meet Your ESG and Sustainability Goals**

Hallcon empowers you to achieve your ESG objectives by minimizing your carbon footprint through the adoption of EV technology and by reducing pollution through the elimination of single-occupancy vehicles on the road. We are accelerating our clients' shift toward sustainable transportation while establishing world-class proficiency in fleet electrification and the deployment of technologies designed to lessen the impact of our services on the environment.



## Who We Serve.



Technology Companies



Manufacturers



Hospitals & Healthcare



Universities



Corporate Business Parks



Railroads



Airports



Public Transportation Agencies

### Shuttles & Infrastructure Services.

With diverse in-house, turnkey capabilities, we deliver seamless rider experiences that are unmatched.

Hallcon has introduced groundbreaking technology integration and AI-powered data analytics that create program transparency, enhance performance, benchmark transportation program health, and solve problems. From electric vehicle integration to full-service transportation solutions and maintenance.

#### SHUTTLE SERVICES



#### **Commuter Shuttles**

Access and attract new talent, retain existing employees, and add thousands of hours of productivity to each day with a commuter shuttle program that conveniently brings your team to and from work daily.



#### On-Demand Shuttles

Personalize a safe and reliable experience that your riders can count on when and where they need it most, with a wide range of 24/7 on-demand shuttle applications.



#### **Last-Mile Shuttles**

Bridge the gap between your location and the broader community by seamlessly integrating your office building, business park, or campus with local public transit hubs.



#### **Intercampus Shuttles**

Make short trips stress-free by facilitating more efficient movement between buildings with intercampus shuttles that decrease congestion, improve parking availability, and increase sustainability on your campus.



#### Multi-Employer Shuttles

Access a broader talent network, decrease onsite parking demand, and retain your top talent by partnering with surrounding local businesses to establish a shuttle program at a fraction of the cost.



#### **ADA Shuttles**

Ensure everyone gets around easily by providing critical mobility for all riders. These shuttles improve accessibility by offering safe, convenient and reliable shuttle transportation across your entire campus.

#### **Command Center Management**

Optimize your entire transportation network. Hallcon sets a new standard for excellence and efficiency with our comprehensive global transportation command center services. We lead integrated dispatch services for some of the nation's most expansive and complex 24/7 transportation networks.

Our approach is transformative. We manage every aspect of your transportation ecosystem, by orchestrating vehicles, vendors, and personnel with precision, leveraging advanced analytics to unlock unprecedented insights.

#### **Analytics & Business Intelligence**

We bring visibility to key improvement opportunities. Through our data analytics and sophisticated business intelligence tools, Hallcon provides clients with unique, targeted insights into their shuttle programs. These insights are not available through typical reporting, and our analytics define measures and benchmarks that can be used to enhance performance, optimize your fleet, improve customer service, eliminate unneeded costs, and drive growth in the overall transportation program.

#### INFRASTRUCTURE SERVICES



#### Electric Vehicle Infrastructure, Operations & Maintenance

We help meet your ESG and sustainability goals. Hallcon delivers unparalleled expertise in turnkey electric vehicle (EV) infrastructure development, charge management, operations and maintenance for end-to-end management of your electric fleet. We deliver end-to-end EV infrastructure and maintenance to support your transition to an electric fleet, and enable critical technology and analytics to optimize operations, charging, and infrastructure reliability.



#### **Transportation Cleaning & Disinfecting**

We enhance rider health and comfort. With over 1,000,000 vehicles and transit facilities serviced annually, Hallcon takes the health and welfare of riders to another level to ensure their safety. We employ streamlined cleaning processes and technology that you can rely upon for a consistent and healthy rider experience.



#### **Transportation Staffing**

We provide the transportation experts that keep your programs moving. Through our vast network of transportation experts, from railroad conductors to operators to customer service representatives, Hallcon solves your critical staffing, operations, and regulatory challenges. Our team can provide you with the experts you need on a project or permanent basis.

"Hallcon epitomizes how a transportation partner should look."



## Accelerate Your Journey to Electric Vehicles.



#### **Engineering & Development**

Our team will expertly guide you through the entire process of developing your EV program and infrastructure. We offer a full range of turnkey services, from selecting and designing the perfect site to identifying the best chargers and vehicles for your shuttle program.

#### Infrastructure

We provide exceptional proficiency in design, construction and optimization of high-capacity EV infrastructure, tailored to fit the specific requirements of your program. We oversee the entire construction process, managing all aspects of the build or upgrade.

## Optimize Performance Through Analytics.

We leverage data and artificial intelligence to solve unseen issues.

We lead the industry in powerful technology integration, data analytics, and business intelligence capabilities to predictively improve operations, reduce funding needs, and maximize your investments.

Through the use of powerful technology integration, data capture, analytics and business intelligence capabilities, we help clients to solve problems proactively while optimizing program performance.

We go way beyond traditional reporting to offer you unparalleled visibility and intelligence into your operations. Hallcon Analytics leverage AI to analyze critical data from operations, safety, customer service, maintenance, and rider experience to enhance your service and mitigate potential issues before they arise.

## Hallcon is your premier transportation partner in designing, developing, operating and maintaining critical EV infrastructure and sustainable fleet technologies.

We deliver end-to-end support for electric vehicles, from EV charging infrastructure to operations to maintenance.



#### **EV Operations**

We optimize your fleet's performance, ensuring peak efficiency through strategic coordination of charging schedules and mileage. Our team focuses on developing, implementing, and fine-tuning duty cycles and charger infrastructure to maximize efficiency and cost-effectiveness in your operations.

#### **Charge Management & Analytics**

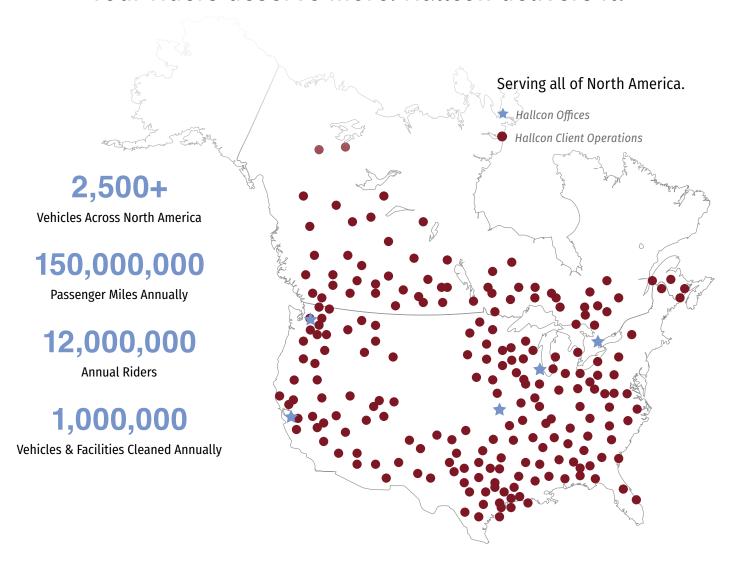
We oversee the initiation, launch, and ongoing management of your EV infrastructure controls from start to finish. Our services include implementing charge management programs, remote monitoring, and analytics to increase energy efficiency and save money.





Do not accept the status quo.

Your riders deserve more. Hallcon delivers it.



#### **Hallcon Locations**

Lenexa, KS Chicago, IL Toronto, ON \* Fremont, CA \* San Jose, CA \* Redmond, WA

\* EV Operations Centers